



Business Process Redesign

Facilitated by Stephen Treacy M.S.

When: October 27-29, 2006

Where: Benedictine University
Kindlen Hall
Lisle, IL 60532

Who should attend:

Leaders who are required to find ways to get things done in new and better ways that foster increased effectiveness, customer satisfaction and growth.

Consultants (internal and external) who want to expand their expertise to better serve their clients and grow their practice.

What we will do:

Experience an actual simulation of a business process to use as an example for redesign.

Assess that organization for the business and human impacts of a defective business process.

As a design team, redesign that business process to attain higher performance from both desired business and human outcomes.

Hear a presentation of an actual organizational redesign case by that organization's management.

What you will learn.

The three levels of organization change with assessment and change strategies for each.

How to facilitate lasting, radical or fundamental change in your organization

The basic process mapping tools for redesign

How to establish, prepare and support task teams for creating organization change

How you will benefit:

You will gain new ways to think about organization change that will increase your effectiveness as a leader or consultant.

As a consultant you will be able to make more impactful change for your clients by helping them change significantly the processes they use.

As a leader you will acquire new skills to assess the work your organization does and choose radical or incremental strategies for improvements.

You will develop more interventions to use in your work as a consultant or leader.

Call or e-mail Steve Treacy for more information
steve@streacy.com 630.369.6532

Call or e-mail Susan Stackley to register
sstackley@ben.edu, 630.829.6223